

(Note: Content area on this page may be wider than usual.)

## CANSIM - Results

Table 105-4082<sup>1,2,3,4,5</sup>

Patient satisfaction with most recent family doctor or other physician care received in past 12 months, by sex, household population aged 15 and over, Canada, provinces and territories, occasional

Survey or program details:

Canadian Community Health Survey - [3226](#)

Geography	Sex	Patient satisfaction, family doctor or other physician care received <sup>2</sup>	Characteristics <sup>5,7,8,9,10</sup>	2000/2001	2003	2005	2007
Yukon Territory	Both sexes	Received family doctor or other physician care in past 12 months <sup>6</sup>	Number of persons	16,112	14,686	14,483	13,873
			Percent	100.0	100.0	100.0	100.0
		Quality of family doctor or other physician care received rated as excellent or good <sup>3</sup>	Number of persons	13,240	13,004	12,831	12,183
			Percent	82.2	88.5	88.6	87.8
		Very or somewhat satisfied with family doctor or other physician care received <sup>4</sup>	Number of persons	13,495	12,849	13,101	12,607
			Percent	83.8	87.5	90.5	90.9
	Males	Received family doctor or other physician care in past 12 months <sup>6</sup>	Number of persons	6,666	6,340	6,046	5,562
			Percent	100.0	100.0	100.0	100.0
		Quality of family doctor or other physician care received rated as excellent or good <sup>3</sup>	Number of persons	5,173	5,654	5,305	5,006
			Percent	77.6	89.2	87.7	90.0
		Very or somewhat satisfied with family doctor or other physician care received <sup>4</sup>	Number of persons	5,289	5,707	5,475	5,266
			Percent	79.3	90.0	90.6	94.7
	Females	Received family doctor or other physician care in past 12 months <sup>6</sup>	Number of persons	9,446	8,346	8,437	8,311
			Percent	100.0	100.0	100.0	100.0
		Quality of family doctor or other physician care received rated as excellent or good <sup>3</sup>	Number of persons	8,066	7,350	7,526	7,177
Percent			85.4	88.1	89.2	86.4	
Very or somewhat satisfied with family doctor or other physician care received <sup>4</sup>		Number of persons	8,206	7,142	7,626	7,341	
		Percent	86.9	85.6	90.4	88.3	
Northwest Territories	Both sexes	Received family doctor or other physician care in past 12 months <sup>6</sup>	Number of persons	14,348	16,156	18,155	15,075
			Percent	100.0	100.0	100.0	100.0
		Quality of family doctor or other physician care received rated as excellent or good <sup>3</sup>	Number of persons	12,122	14,409	15,397	13,205
			Percent	84.5	89.2	84.8	87.6
		Very or somewhat satisfied with family doctor or other physician care received <sup>4</sup>	Number of persons	13,191	14,360	15,256	13,101
			Percent	91.9	88.9	84.0	86.9
	Males	Received family doctor or other physician care in past 12 months <sup>6</sup>	Number of persons	5,731	7,189	8,045	6,401
			Percent	100.0	100.0	100.0	100.0
		Quality of family doctor or other physician care received rated as excellent or good <sup>3</sup>	Number of persons	4,755	6,183	7,028	5,567
			Percent	83.0	86.0	87.4	87.0
		Very or somewhat satisfied with family doctor or other physician care received <sup>4</sup>	Number of persons	5,479	6,189	7,026	5,309
			Percent	95.6	86.1	87.3	82.9
		Received family doctor or other	Number of persons	8,617	8,967	10,110	8,674

Nunavut <sup>11</sup>	Females	physician care in past 12 months <sup>6</sup>	Percent	100.0	100.0	100.0	100.0
		Quality of family doctor or other physician care received rated as excellent or good <sup>3</sup>	Number of persons	7,367	8,226	8,369	7,638
			Percent	85.5	91.7	82.8	88.1
		Very or somewhat satisfied with family doctor or other physician care received <sup>4</sup>	Number of persons	7,712	8,171	8,230	7,793
			Percent	89.5	91.1	81.4	89.8
		Both sexes	Received family doctor or other physician care in past 12 months <sup>6</sup>	Number of persons	3,947	3,764	4,478
	Percent			100.0	100.0	100.0	
	Quality of family doctor or other physician care received rated as excellent or good <sup>3</sup>		Number of persons	3,190	3,461	3,784	
			Percent	80.8	92.0	84.5	
	Very or somewhat satisfied with family doctor or other physician care received <sup>4</sup>		Number of persons	3,100	3,251	4,049	
			Percent	78.6	86.4	90.4	
	Males	Received family doctor or other physician care in past 12 months <sup>6</sup>	Number of persons	1,696	1,345 <sup>E</sup>	1,822	
Percent			100.0	100.0	100.0		
Quality of family doctor or other physician care received rated as excellent or good <sup>3</sup>		Number of persons	1,260 <sup>E</sup>	1,178 <sup>E</sup>	1,464		
		Percent	74.3	87.6	80.4		
Very or somewhat satisfied with family doctor or other physician care received <sup>4</sup>		Number of persons	1,335 <sup>E</sup>	1,218 <sup>E</sup>	1,607		
		Percent	78.7	90.5	88.2		
Females	Received family doctor or other physician care in past 12 months <sup>6</sup>	Number of persons	2,250 <sup>E</sup>	2,419	2,656		
		Percent	100.0	100.0	100.0		
	Quality of family doctor or other physician care received rated as excellent or good <sup>3</sup>	Number of persons	1,930 <sup>E</sup>	2,282	2,320		
		Percent	85.8	94.4	87.3		
	Very or somewhat satisfied with family doctor or other physician care received <sup>4</sup>	Number of persons	1,765 <sup>E</sup>	2,033	2,443		
		Percent	78.4	84.1	92.0		

### Symbol legend:

E Use with caution

### Footnotes:

1. Source: Statistics Canada, Canadian Community Health Survey (CCHS), 2000/2001, 2003, 2005 and 2007.
2. Population aged 15 and over who reported receiving health care services from a family doctor, general practitioner or medical specialist during the past 12 months. This excludes services received during a hospital visit and refers to most recent care received from a physician.
3. Population who rate the quality of physician services received as excellent or good, based on the response to the following question: "Thinking of the most recent care received from a physician, how would you rate the quality of the care you received? Would you say it was excellent, good, fair or poor?"
4. Population who report being very or somewhat satisfied with health care services received, based on the response to the following question: "Thinking of the most recent care received from a physician, how satisfied were you with the way physician care was provided? Were you very satisfied, somewhat satisfied, neither satisfied nor dissatisfied, somewhat dissatisfied or very dissatisfied?"
5. Rates are age-standardized using the direct method and the 1991 Canadian Census population structure. The use of a standard population results in more meaningful comparisons because it adjusts for variations in population age distributions over time and across geographic areas.
6. These data are not the sum of the other categories.
7. When comparing estimates, it is important to use confidence intervals to determine if differences between values are statistically significant. Confidence intervals describe sampling variability and give an indication of the precision of a given estimate. Bootstrapping techniques were used to produce the coefficient of variation (CV) and 95% confidence intervals (CIs).
8. Data with a coefficient of variation (CV) from 16.6% to 33.3% are identified as follows: (E) use with caution.
9. Data with a coefficient of variation (CV) greater than 33.3% were suppressed due to extreme sampling variability and are identified as follows: (F) too unreliable to be published.
10. The following standard symbols are used in this Statistics Canada table: (..) for figures not available for a specific reference period and (...) for figures not applicable.
11. In 2007, data are not available for Nunavut.

**Source:** Statistics Canada. *Table 105-4082 - Patient satisfaction with most recent family doctor or other physician care received in past 12 months, by sex, household population aged 15 and over, Canada, provinces and territories, occasional, CANSIM (database).*

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(accessed: October 20, 2008)